

IN THE CLAIMS:

The text of all pending claims, (including withdrawn claims) is set forth below. Cancelled and not entered claims are indicated with claim number and status only. The claims as listed below show added text with underlining and deleted text with ~~striketrough~~. The status of each claim is indicated with one of (original), (currently amended), (cancelled), (withdrawn), (new), (previously presented), or (not entered).

Please AMEND claims 1-8, and ADD new claims 9-12 in accordance with the following:

1. (CURRENTLY AMENDED) A computer readable medium embodying a service management program for hotel facilities, which operates in conjunction with a lodging management system which manages~~for the management of~~ information about the guests of the hotel from the registration at the check-in to the account at the check-out, the and causes a computer to execute operations comprising~~program executing~~:

~~a room number input step of obtaining and inputting~~ athe room number of a guest when the guest visits the hotel facility;

~~a lodging management system conjunction step of transmitting the room number of the guest to~~ thea lodging management system to obtain the information about the guest concerned; and

~~a service indication step of comparing a service management table for the management of the attributes of the services of the hotel facilities and for the management of the availabilities of the hotel facilities, with the guest's own attributes in the information about the guest which has been obtained from the lodging management system, and of indicating a service suitable for the guest's attributes.~~

2. (CURRENTLY AMENDED) The service management program for hotel facilities as set forth in claim 1 further comprises~~executing an account with hotel charge step of~~ transmitting the room number of the guest obtained when the guest visits the hotel facility in athe case in which athe facility charge is paid with athe hotel charge at the check-out, to the lodging management system with the data of the facility charge to be paid with the hotel charge.

3. (CURRENTLY AMENDED) The service management program for hotel facilities as set forth in claim 1 further comprising~~executing a facility information transmission step of~~ transmitting the service availability information about the hotel facility to the indicating devices in the guest rooms and the lobby, and to athe home page of the hotel, from the service

management table of the hotel facility.

4. (CURRENTLY AMENDED) A service management method, for hotel facilities, which operates in conjunction with a lodging management system which manages~~for the management of~~ information about the guests of the hotel from the registration at the check-in to the account at the check-out, the method comprising,

a room-number-input step of obtaining and inputting a~~the~~ room number of a guest when the guest visits the hotel facility;

a lodging management system conjunction step of transmitting the room number of the guest to the~~a~~ lodging management system to obtain the information about the guest concerned; and

a service indication step of comparing a service management table for the management of the attributes of the services of the hotel facilities and for the management of the availabilities of the hotel facilities, with the guest's own attributes in the information about the guest which has been obtained from the lodging management system, and of indicating service suitable for the guest's attributes.

5. (CURRENTLY AMENDED) The service management method for hotel facilities as set forth in claim 4 further comprising an account-with-hotel-charge step of transmitting the room number of the guest obtained when the guest visits the hotel facility, in a~~the~~ case in which a~~the~~ facility charge is paid with a~~the~~ hotel charge at the check-out, to the lodging management system with the data of the facility charge to be paid with the hotel charge.

6. (CURRENTLY AMENDED) The service management method for hotel facilities as set forth in claim 4 further comprising a facility information transmission step of transmitting the service availability information about the hotel facility to ~~the~~ indicating devices in the guest rooms and the lobby, and to a~~the~~ home page of the hotel, from the service management table of the hotel facility.

7. (CURRENTLY AMENDED) A service management apparatus for hotel facilities, which operates in conjunction with a lodging management system which manages~~for the management of~~ information about the guests of the hotel from the registration at the check-in to the account at the check-out, the apparatus comprising:

a room-number-input means for obtaining and inputting a~~the~~ room number of a guest

when the guest visits the hotel facility;

a lodging management system conjunction means for transmitting the room number of the guest to thea lodging management system to obtain the information about the guest concerned; and

a service indication means for comparing a service management table for the management of ~~the~~ attributes of ~~the~~ services of the hotel facilities and for the management of ~~the~~ availabilities of the hotel facilities, with the guest's own attributes in the information about the guest which has been obtained from the lodging management system, and for indicating a service suitable for the guest's attributes.

8. (CURRENTLY AMENDED) A ~~computer-readable recording medium for recording~~ a service management ~~apparatus~~program for hotel facilities, which operates in conjunction with a lodging management system which manages~~for the management of~~ information about the guests of the hotel from ~~the~~ registration at ~~the~~ check-in to ~~the~~ account ~~at~~ the check-out, the apparatus comprising~~program executing~~:

a room-number-input ~~unit~~step of obtaining and inputting ~~a~~the room number of a guest when the guest visits the hotel facility;

a transmission unit~~lodging management system conjunction step~~ of transmitting the room number of the guest to thea lodging management system to obtain the information about the guest concerned; and

a service indication unit~~step~~ of comparing a service management table for the management of ~~the~~ attributes of ~~the~~ services of the hotel facilities and for the management of ~~the~~ availabilities of the hotel facilities, with the guest's own attributes in the information about the guest which has been obtained from the lodging management system, and of indicating a service suitable for the guest's attributes.

9. (NEW) A method of managing services for at least one hotel facility, the method comprising:

obtaining a room number of a guest when the guest visits the hotel facility;

obtaining information about the guest, based on the room number, from a lodging management system; and

providing one or more of the services for the guest according to the guest information.

10. (NEW) The method of claim 9, further comprising comparing attributes of the

services of the hotel facilities, and availabilities of the services, with the guest information to indicate the services that are suitable for the guest.

11. (NEW) The method of claim 9, wherein the guest information comprises guest attributes including VIP, repeat customer, handicapped, child, parent, or any combination thereof.

12. (NEW) The method of claim 10, wherein the comparing the attributes and availabilities of the services with the guest information comprises displaying a service management table used to manage the attributes and availabilities of the services.